

Dear Customers,

The health and safety of our customers and employees is our number one priority, and our thoughts for those who have been impacted by this pandemic, Coronavirus (COVID-19). We at Worldwide Pest Control are exhibiting the highest precaution to keep our customers, employees, and our communities safe.

With the effects of the Coronavirus (COVID-19), Worldwide Pest is making certain our working environment and employees are ensuring a safe and clean workplace.

- **Our offices are disinfected with a highly effective chemical that we are using as well for our customers disinfectant treatments.**
- **We are currently working on a rotation to make certain there is minimal contact within our offices. Our Customer Service Representatives are working from home since the first part of March, please be patient concerning our high call volume. If there is an emergency and you are unable to reach our office, please email us at customerservice@wwpest.com.**
- **Our equipment is cleaned daily, and we recently increased the frequency of cleaning throughout the day with a focus on highly used equipment.**
- **We're encouraging all employees to take common-sense health precautions recommended by the Centers for Disease Control and Prevention (CDC), such as frequent hand washing or using alcohol-based hand sanitizer with at least 60 percent alcohol, face masks, shields, and/or respirators to stay healthy.**
- **While we appreciate the incredible dedication of our employees, we're reminding them to stay home if they are sick (14 Day Quarantine with a Doctor's release) and to use our paid time-off options so that they and their families do not suffer financially.**

All of these safeguards and precautions are made with you in mind. They are based on recommendations from local, state, and federal health officials whose experts are working timelessly to safeguard our health. We will continue to follow guidance from health agencies and government officials to maintain a safe and effective service for everyone.

Thank you for being part of our family. We look forward to continuing to serve you and your property.

Sincerely,

Worldwide Pest Control